



Nursing Evaluation of Palliative Resources in An Acute Care Setting: Perceptions, Satisfaction, and Educational Needs

THE UNIVERSITY
OF KANSAS HOSPITAL

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Background

- Lack of research evaluating nursing perceptions and educational needs related to palliative care
- Limited Resources

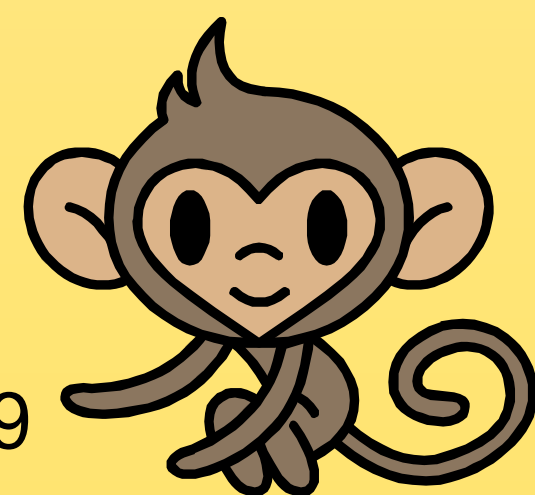


Purpose

- To determine baseline nursing satisfaction scores related to the palliative care resources currently available at the University of Kansas Hospital.

Methods

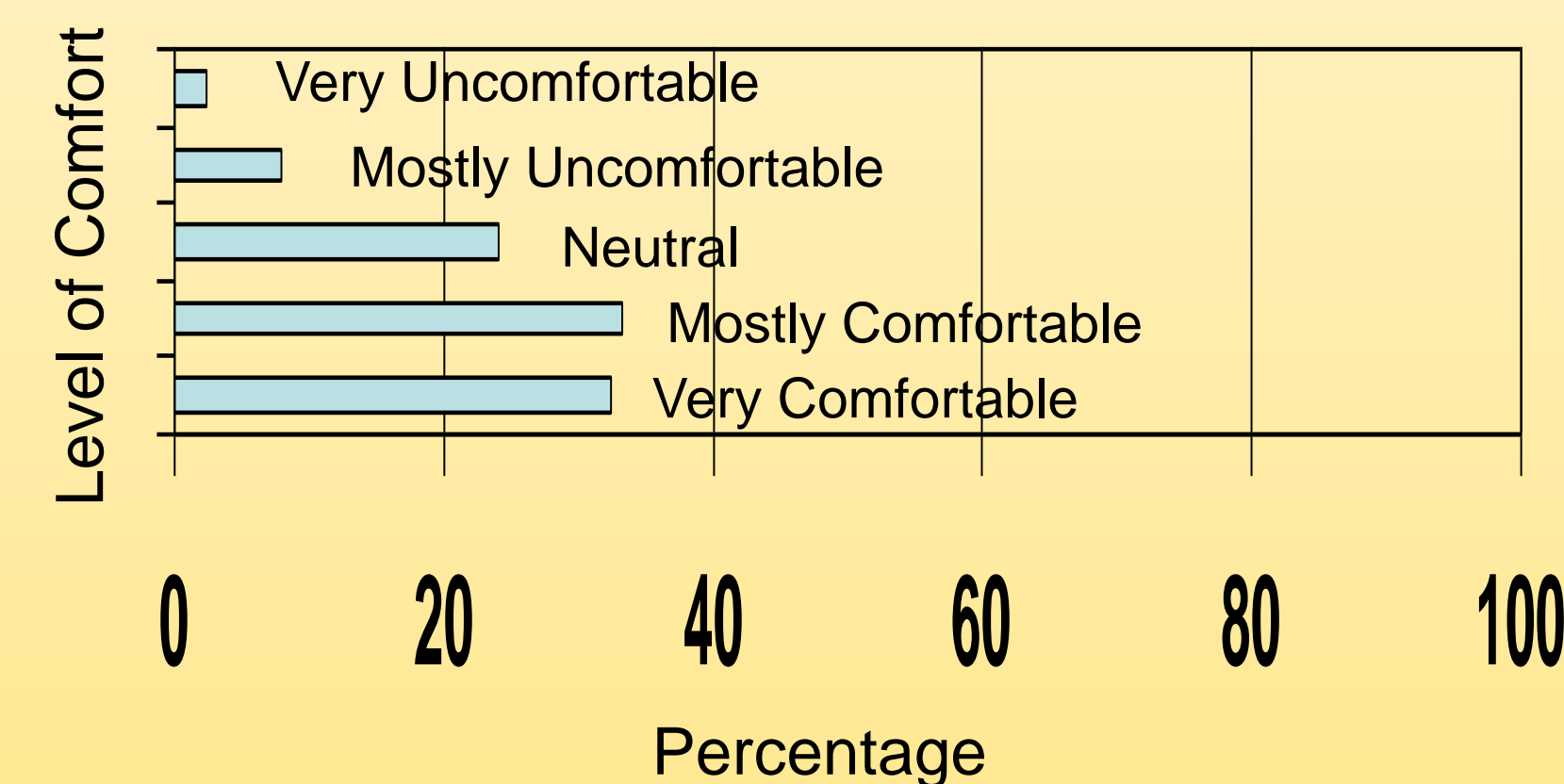
- 18 quantitative & qualitative questions were developed and reviewed by the medical director
- 5 major categories surveyed
 - Perceptions
 - Nursing Attitudes
 - Symptom Management
 - Satisfaction
 - Education
- Using Survey Monkey®, the survey was sent out to all RNs
- Survey was completed in April 2009



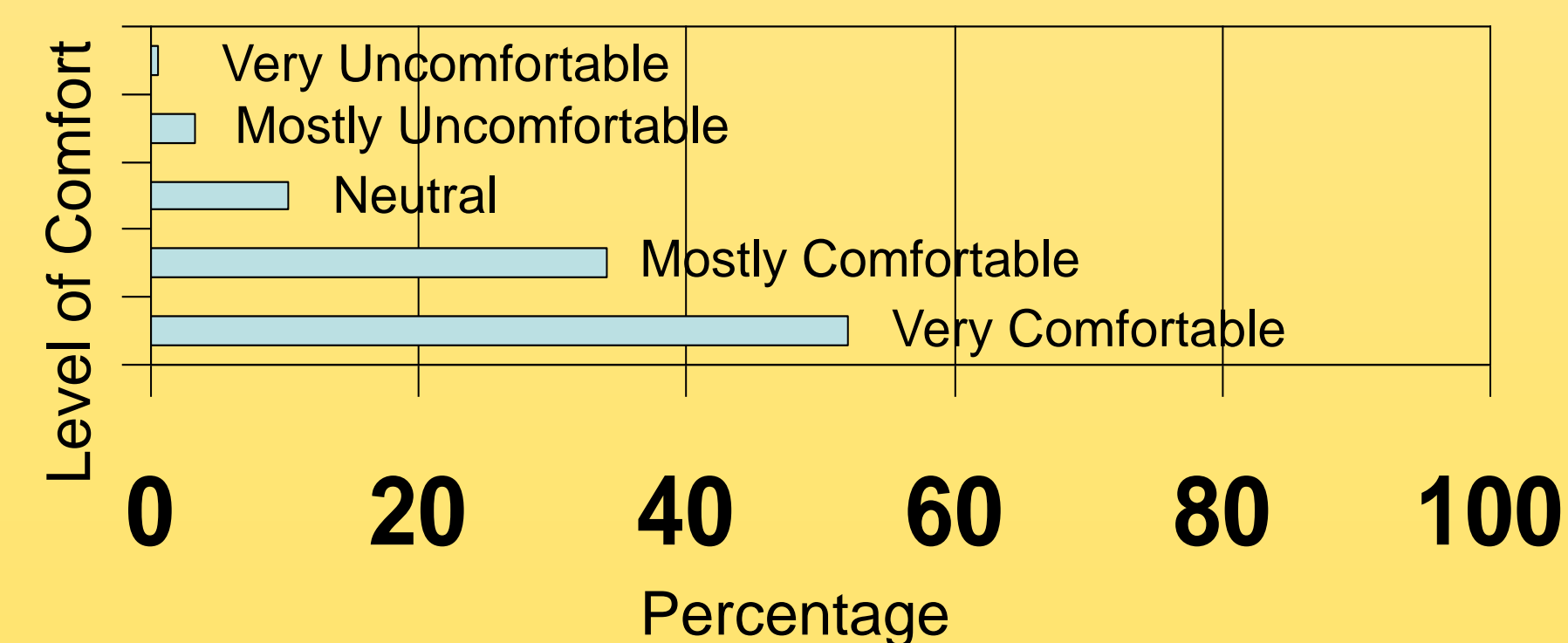
Results

- 216 of approximately 1500 nurses completed the survey (15%)
- 85.9% of respondents realized palliative care is not only for end of life
- 65.7% were comfortable caring for patients still actively receiving treatments
- 86.1% felt comfortable caring for patients on pure comfort measures

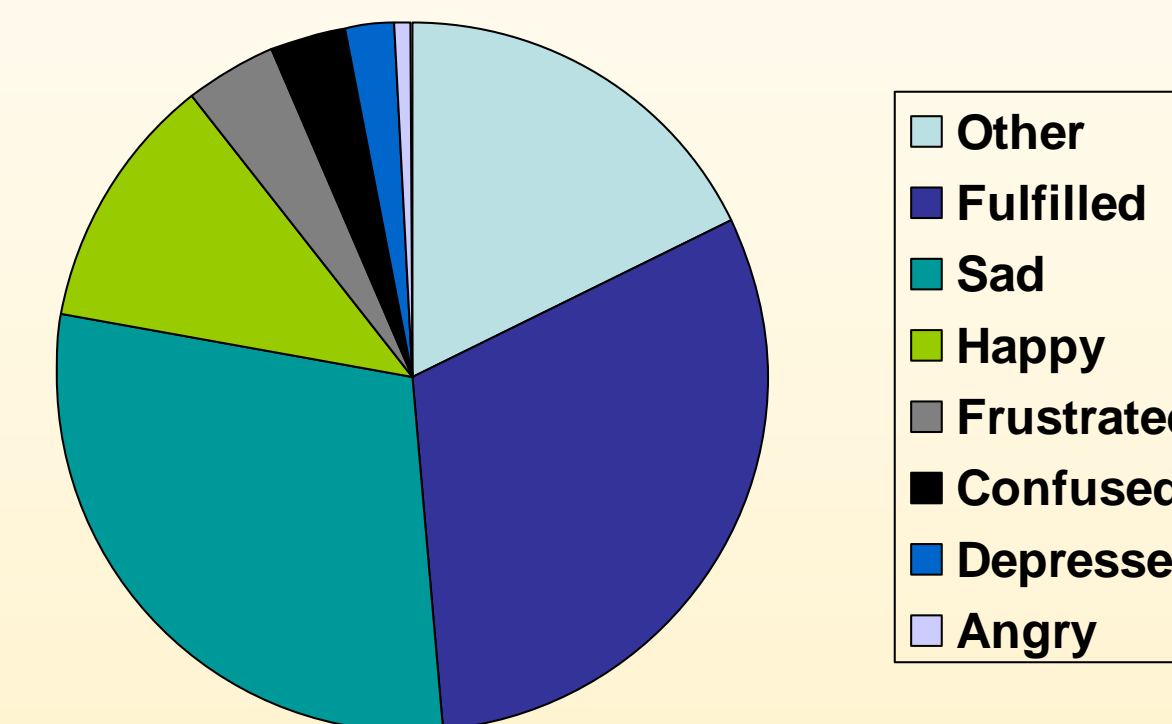
Level of Comfort Caring for Patients Receiving Palliative Care & Active Treatment



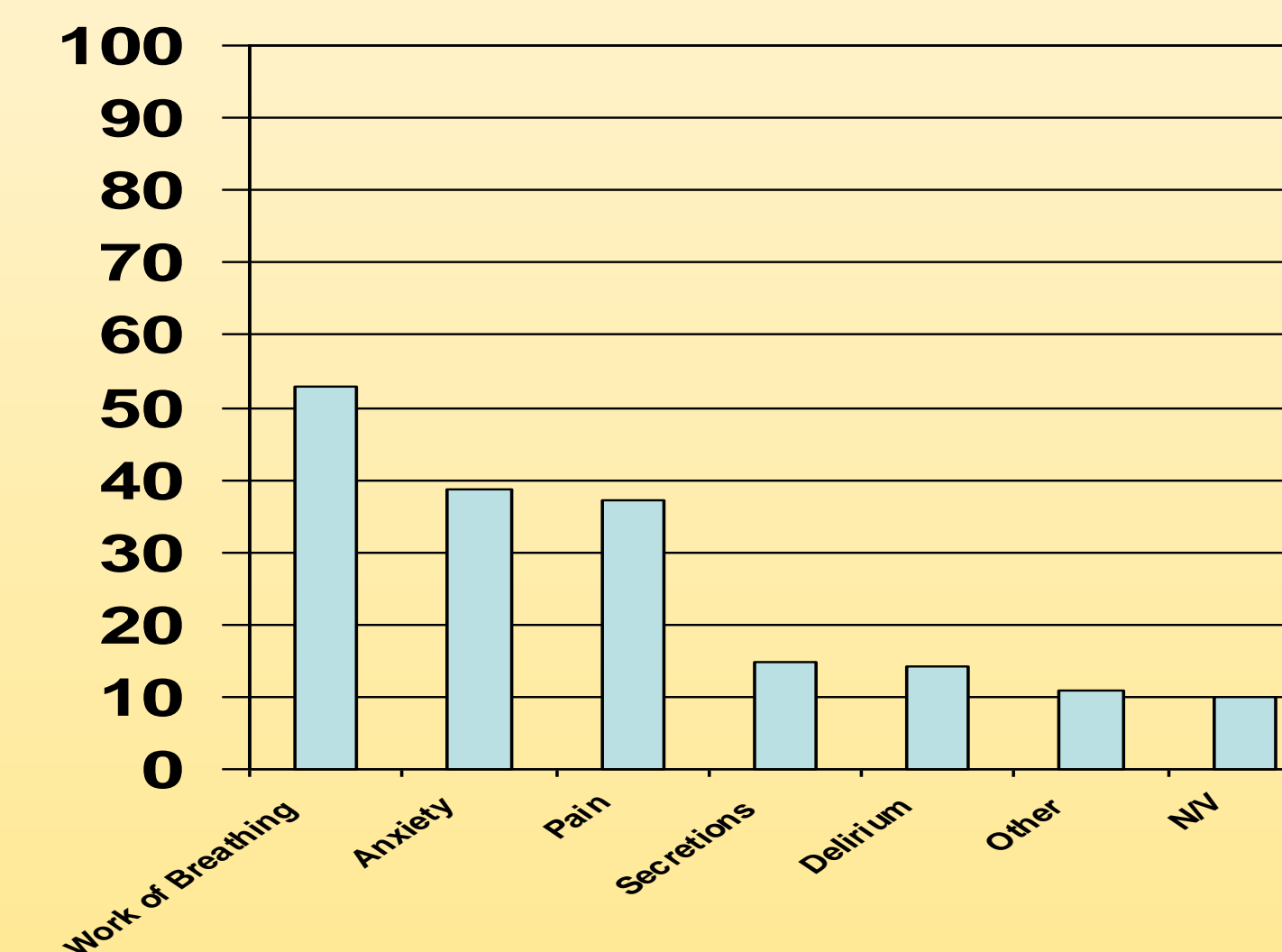
Level of Comfort Caring For Patients on Pure Comfort Measures



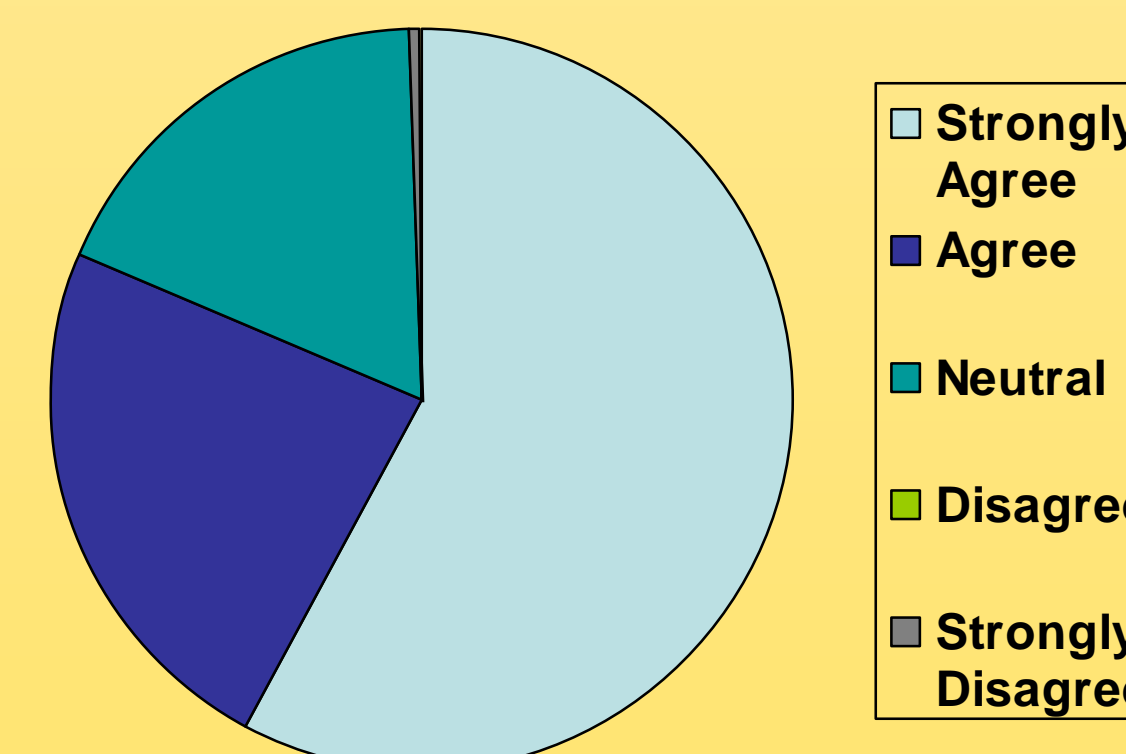
Nurse's Feelings When Caring for Patients Receiving Palliative Care Services



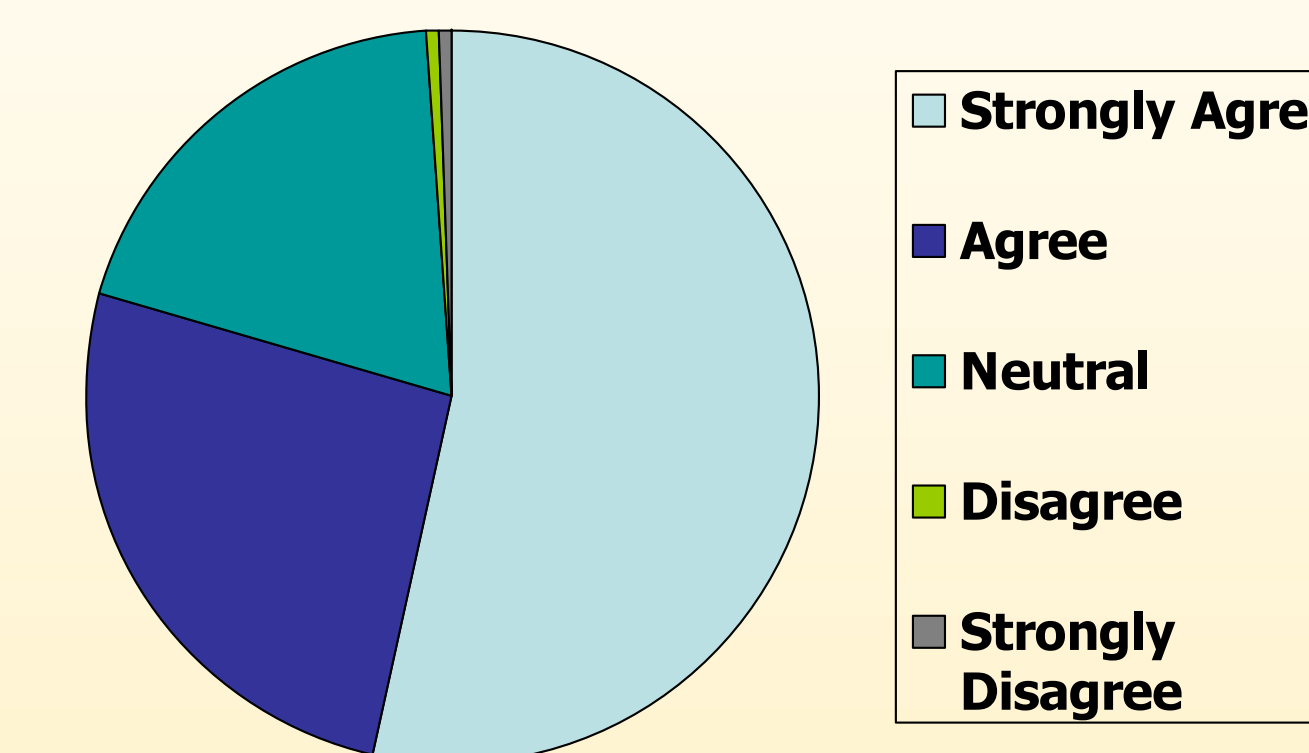
Most Challenging Symptoms to Manage



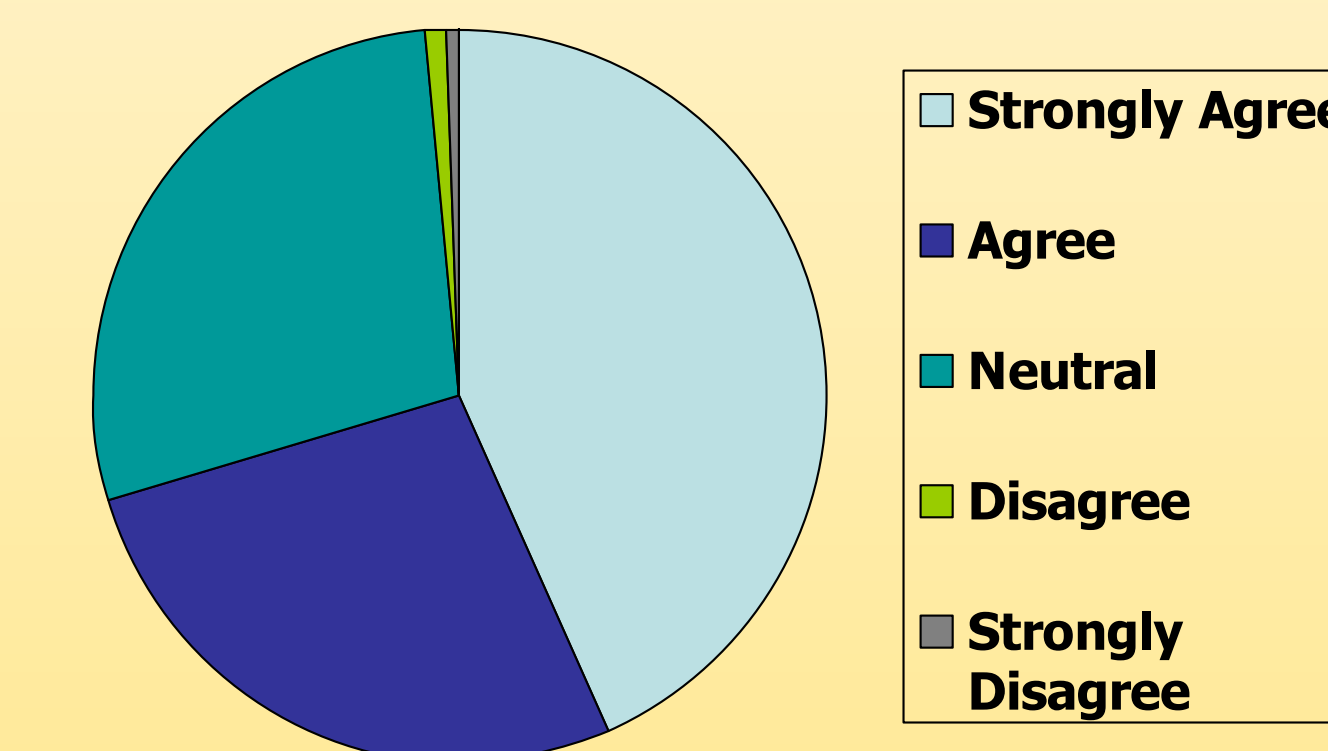
The Palliative Care Team Services help improve my patient care...



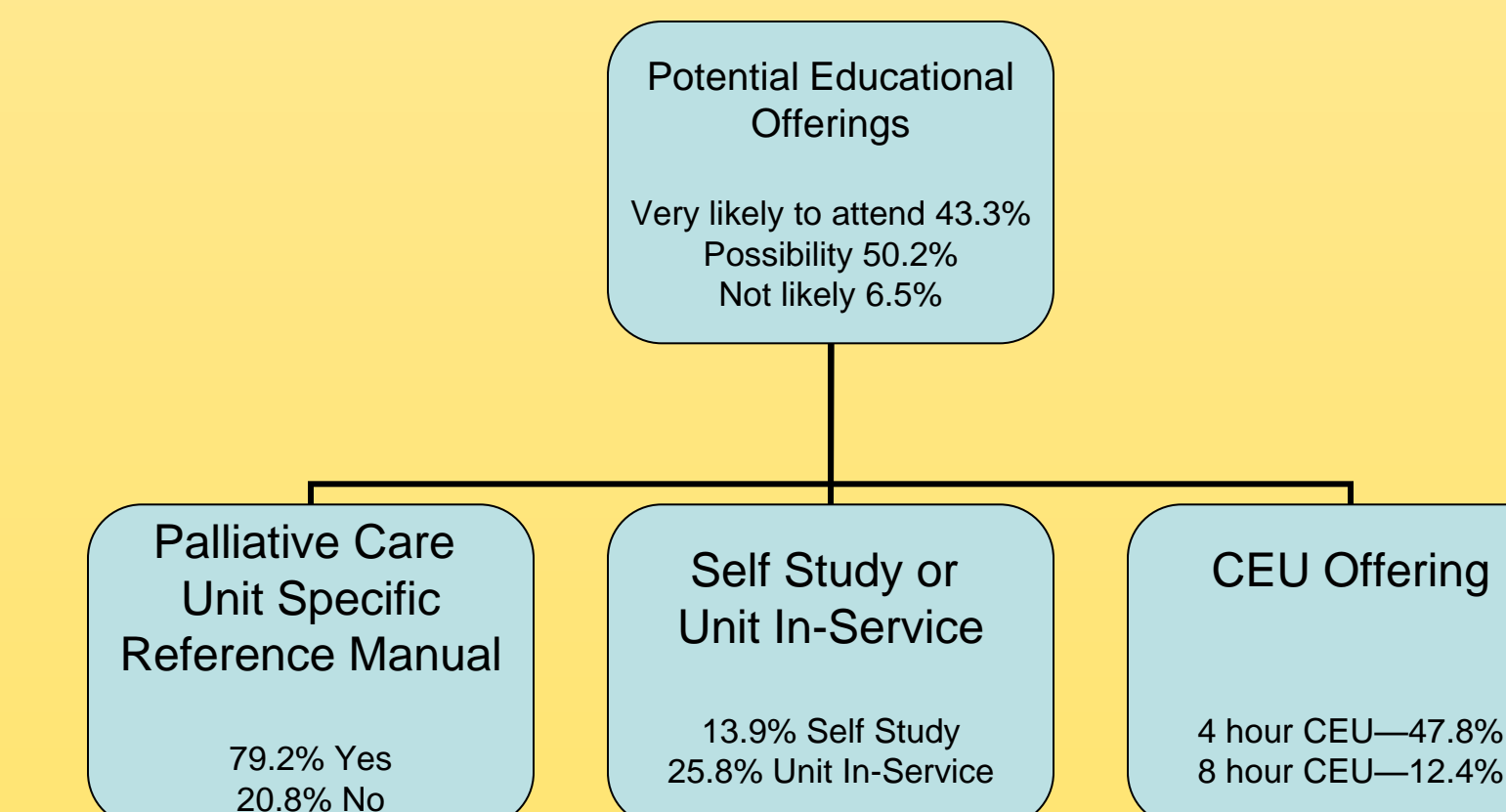
The Palliative Care Services support and help me as an RN...



The Palliative Care Services help improve my job satisfaction...



Educational Needs Identified



Conclusion

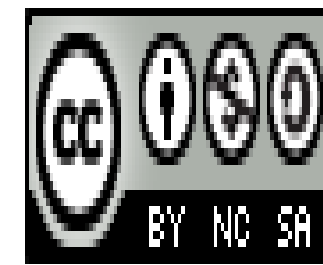
- Nurses report understanding the role of palliative care. However, more nurses felt comfortable caring for patients on pure comfort measures versus caring for patients pursuing active treatment.
- The majority of nurses report that the Palliative Care Team helps the nurse feel supported and also helps to improve the nurse's care of the patient receiving palliative care services.
- Nursing staff feels that educational opportunities related to palliative care would be beneficial.

Future Considerations

- Provide education to the nurses about palliative care earlier in the disease trajectory
- Implementation of the suggested educational methods and a follow-up survey may prove beneficial to evaluate the effectiveness of the interventions on the five major categories.

Acknowledgements

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